



Created for Security

Quick Start Guide

EN / DE / IT

www.annke.com

CONTENTS

EN

1. What's in the Box	01
2. Product Introduction	02
3. Connection Diagram	04
4. Log in system	05
5. Interface Description	06
6. Language Settings	08
7. WiFi Settings	09
8. Remote Access	10
9. Add Camera	11
10. Trouble Shooting	12

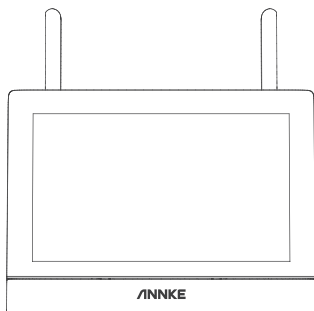
DE

1. Lieferumfang	14
2. Produkteinführung	15
3. Verbindungsdiagramm	17
4. Systemanmeldung	18
5. Menü-Beschreibung	19
6. Spracheinstellungen	21
7. WLAN-Einstellungen	22
8. Fernzugriff	23
9. Kamera hinzufügen	24
10. Fehlerbehebung	25

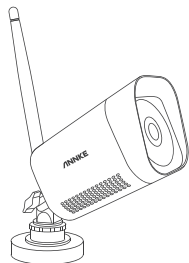
IT

1. Contenuto della scatola	27
2. Introduzione al prodotto	28
3. Schema di collegamento	30
4. Accedere al sistema	31
5. Descrizione dell'interfaccia	32
6. Impostazioni della lingua	34
7. Impostazioni WiFi	35
8. Accesso da remoto	36
9. Aggiungere una telecamera	37
10. Risoluzione dei problemi	38

1. What's in the Box



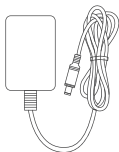
Touch Screen NVR x1



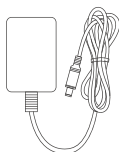
Security Camera x2



Quick Start Guide x1



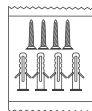
NVR's Power Adapter x1



IP Cameras' Adapter x2

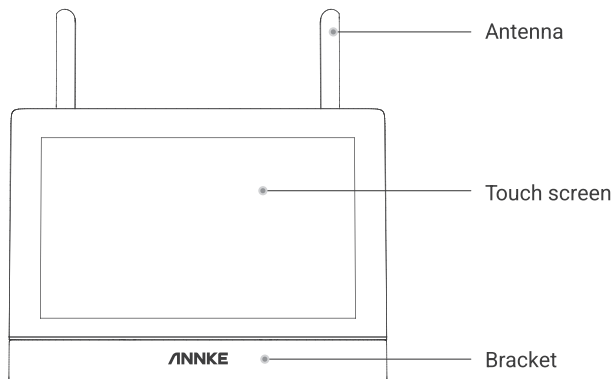


Surveillance Sign x2

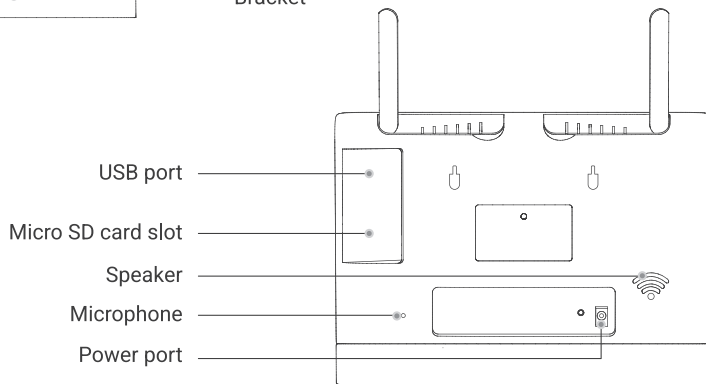


Screw Pack x1

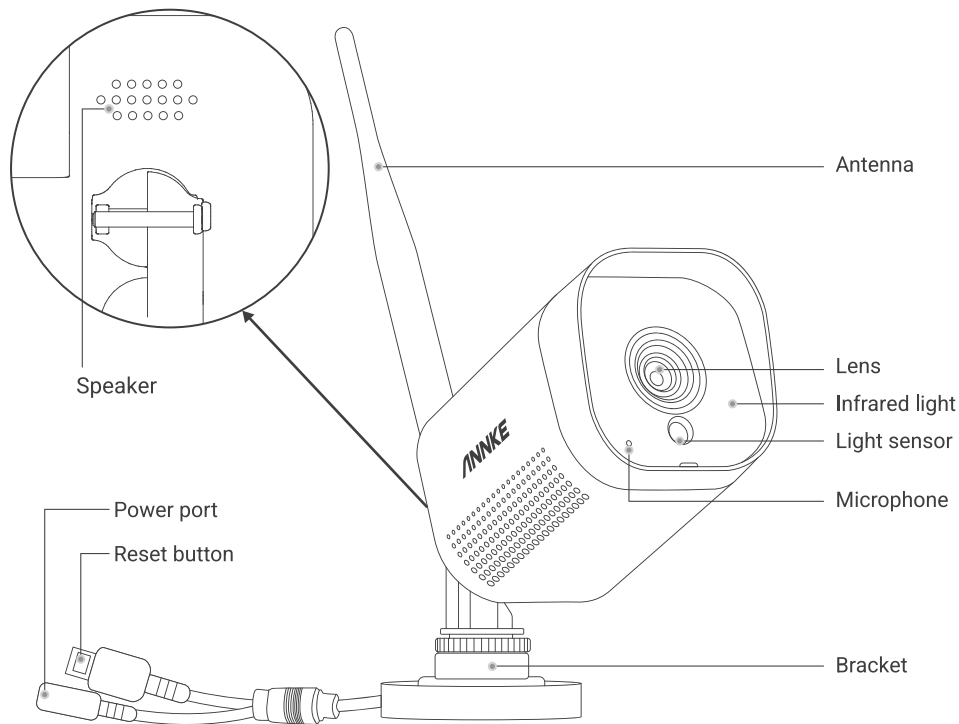
2. Product Introduction



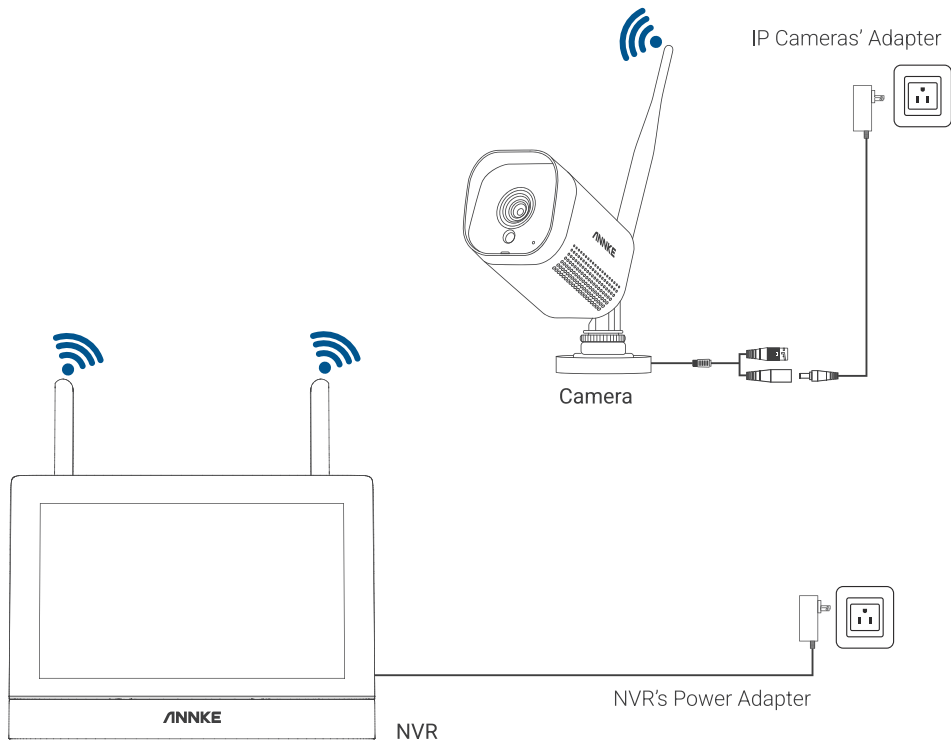
NVR



Camera



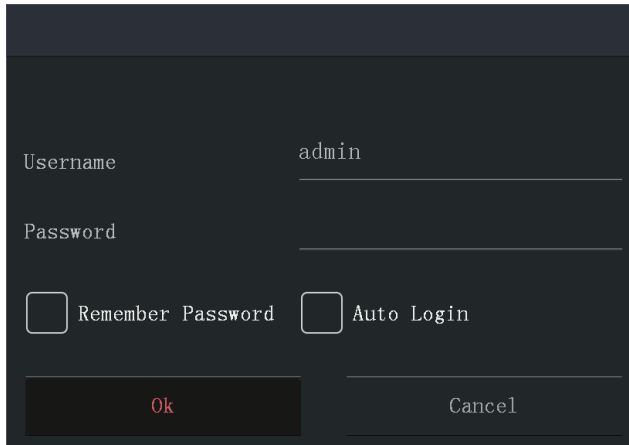
3. Connection Diagram



4. Log in system

After starting the system, press the screen and press **[OK]** to log in.

(The default username is admin with no password.)

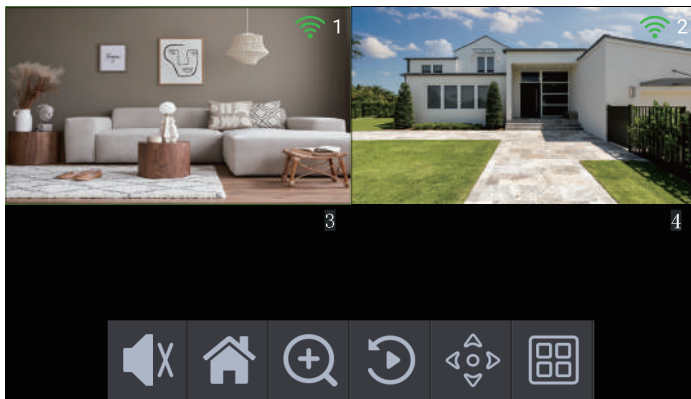
A dark-themed login screen with a header bar. It contains fields for 'Username' (with 'admin' entered) and 'Password'. Below these are two checkboxes: 'Remember Password' and 'Auto Login'. At the bottom are two buttons: 'Ok' (highlighted in red) and 'Cancel'.

Username

Password

☐ Remember Password ☐ Auto Login

5. Interface Description



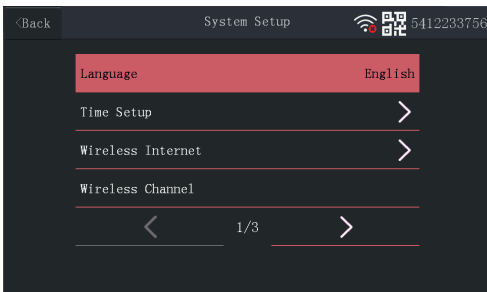
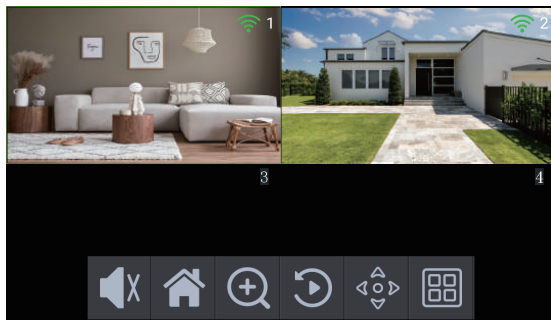
	To activate or deactivate the channel volume of the preview interface.
	Press the zoom button on the single screen, access the enlarge screen to view it.
	To access the main menu interface.
	To access the video playback interface.
	To access the PTZ control interface.
	Press to switch screen display



	[Video Playback]	play the recorded video
	[System Setup]	system settings (language, time, network settings, etc.)
	[Record Setup]	set up programming for recordings, data and formatting of the SD card
	[Match Code]	To add/remove the camera
	[Alarm Setup]	set up mobile alarm, APP alarm and other functions
	[System Manage]	system information, factory settings, host upgrade, IPC upgrade, etc

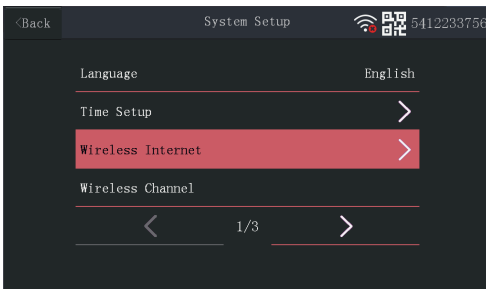
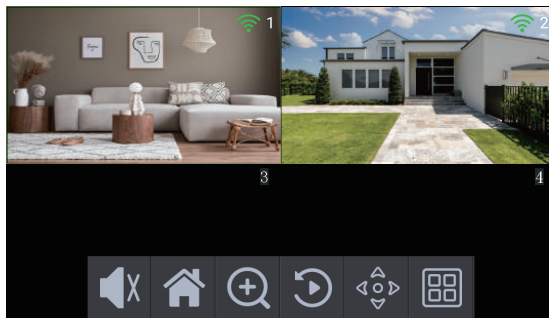
6. Language Settings

Press the screen, Press  - **[System Setup]** - **[Language]**, choose the language you need, press **[Yes]** to confirm.



7. WiFi Settings

Press the screen, Press  - **[System Setup]** - **[Wireless Internet]**, activate **[WLAN]**, then press **[Hotspot List]**, choose your WIFI network, enter the home WIFI network password and then press **[Connect]** to confirm.



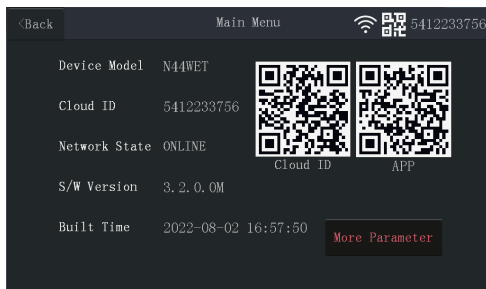
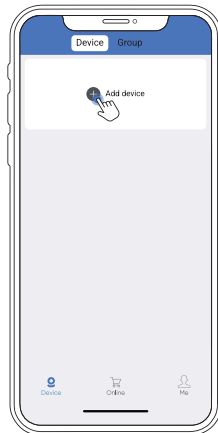
8. Remote Access

Download and install free **Annke Sight** from the Google Play Store or App Store.

After creating an account, select **Add Device** to scan this NVR's **QR Code** and name the device.



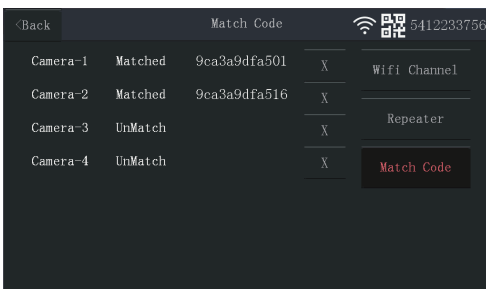
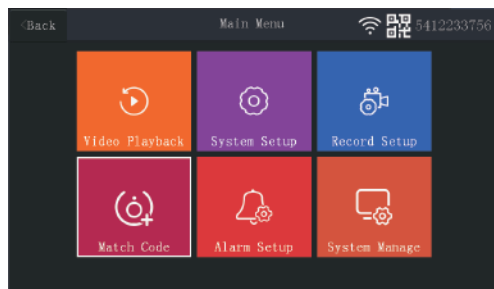
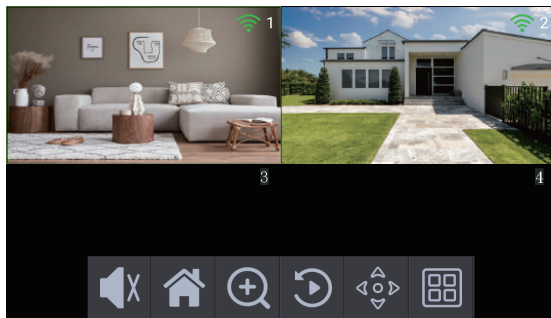
APP: Annke Sight



9. Add Camera

Press the screen, Press  - [Match Code] - [Match Code].

Note: If there is no video on the screen, it means the adding failed, please reset the camera and try again.



10. Trouble Shooting

If there's a problem in the camera's operation, please refer to the situation and try the following solutions.

10.1 The Camera is Offline

If the camera says offline, please try the following solutions:

- Check that the camera is properly connected to the power adapter and turned on.
- If the camera is connected to the power supply but still cannot work normally, please make sure there are no obstacles or devices between the camera and the NVR that affect the wireless signal.
- Try to change the wireless channel of the NVR, press the screen, Press  - **[System Setup]** - **[Wireless Channel]**.

If these don't work, please go live chat with ANNKE Support Team <https://help.annke.com/>

10.2 Failed to add camera

If the camera add failed, please try the following solutions:

- Please ensure the camera is in the range of WiFi connection. If the distance between the camera and WiFi is too far, the poor connection may affect the camera's operation.

If these don't work, please go live chat with ANNKE Support Team <https://help.annke.com/>

10.3 Fail to Receive Notifications

If you can't receive notifications on your mobile device, please try the following solutions:

- Please ensure that the NVR is connected to the network normally, Press  - **[System Setup] - [Wireless Internet]**.
- Please ensure you have enabled "App Notification" in Notification settings on the Annke Sight App settings. (Tap "Me" and find the "Settings")

If these don't work, please go live chat with ANNKE Support Team <https://help.annke.com/>

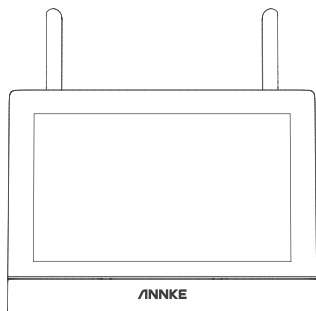
10.4 Fail to Record or Playback Video

If you can't record or playback videos, please try the following solutions:

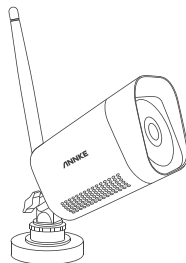
- Please check if the micro SD card is correctly inserted into the slot.
- Please make sure the micro SD card is formatted and shows capacity normally. If not, please press the screen, press  - **[Record Setup] - [Storage Manage]**.
- Please make sure that the camera image has been displayed on the NVR normally.

If these don't work, please go live chat with ANNKE Support Team <https://help.annke.com/>

1. Lieferumfang



Touchscreen-NVR x1



Überwachungskamera x2



Schnellstartanleitung x1



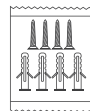
NVR-Netzteil x1



Netzteil für IP-Kameras x2

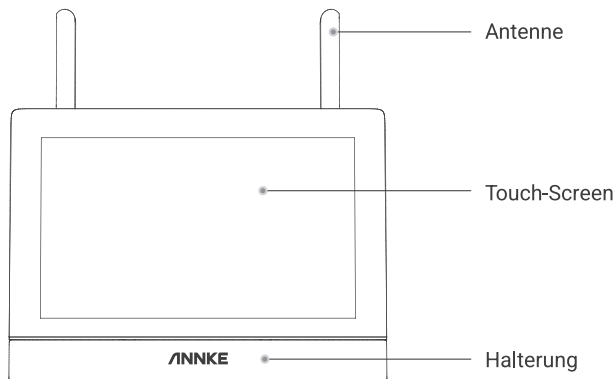


Überwachungsschild x2

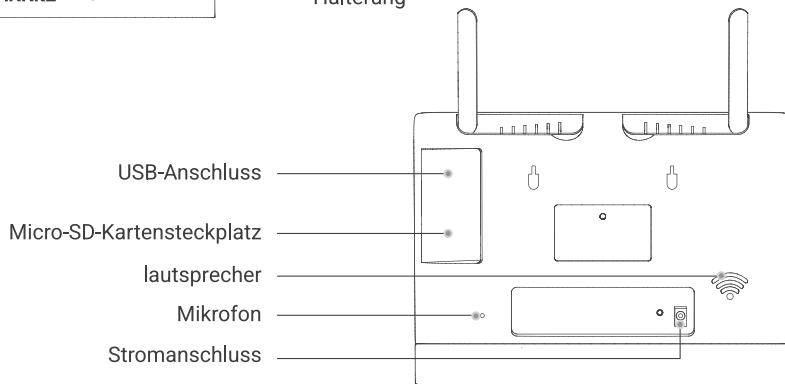


Schraubenpaket x1

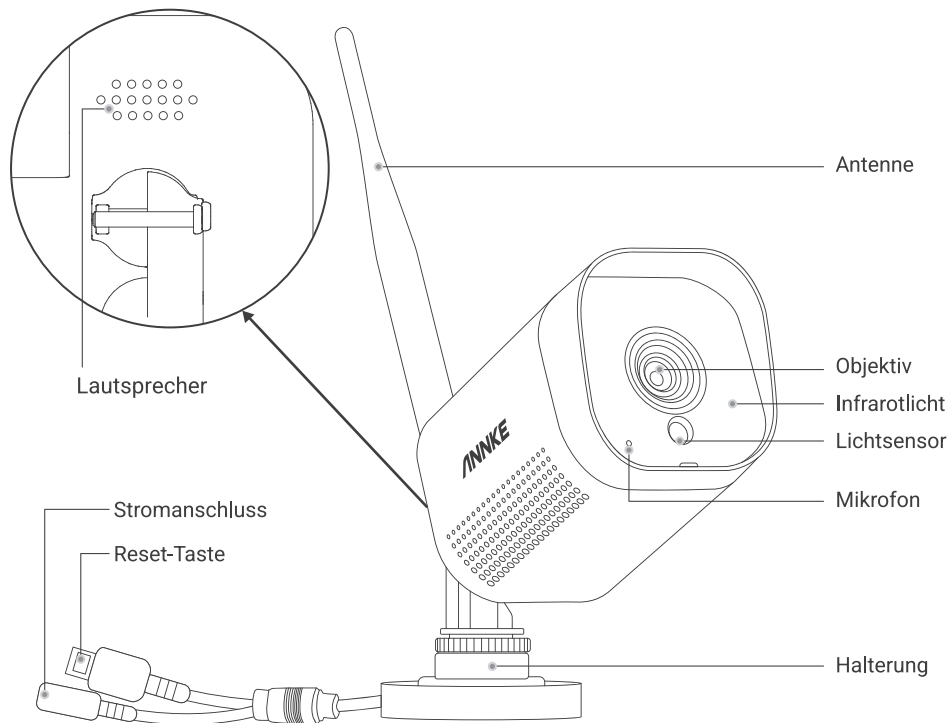
2. Produkteinführung



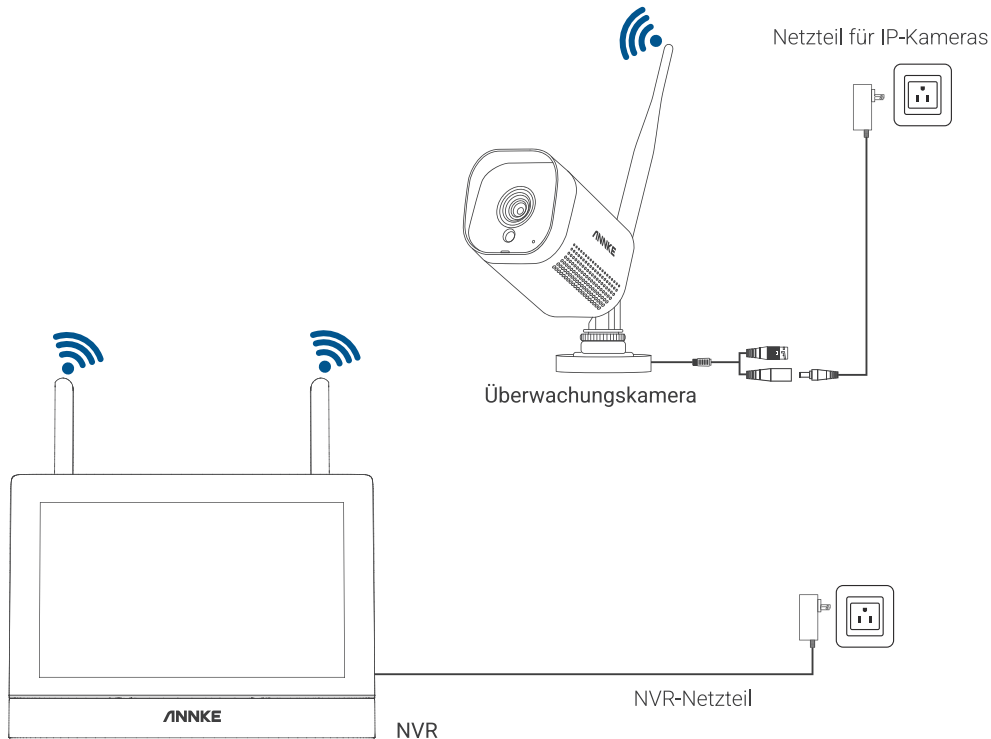
NVR



Überwachungskamera

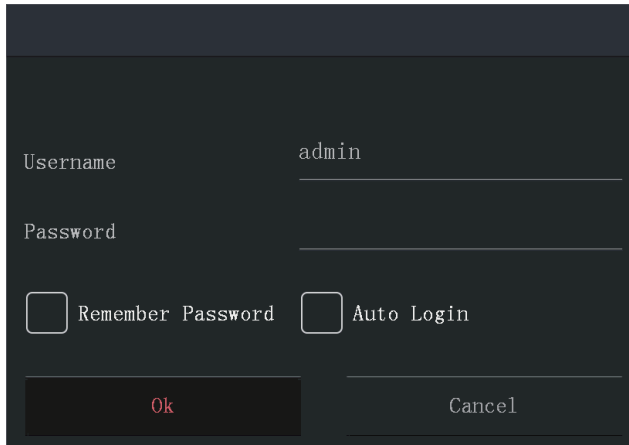


3. Verbindungsdiagramm



4. Systemanmeldung

Berühren Sie nach Systemstart den Bildschirm und drücken Sie **[OK]**, um sich anzumelden.
(Der Standardbenutzername ist **admin** ohne Passwort.)

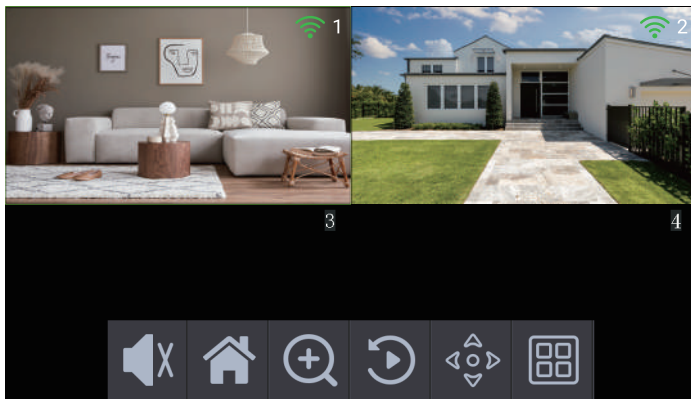
A dark-themed login screen with a black background and light gray text. At the top, there is a dark gray header bar. Below it, the text "Username" is followed by a text input field containing "admin". Below that, the text "Password" is followed by an empty text input field. Further down, there are two checkboxes: the first is labeled "Remember Password" and the second is labeled "Auto Login". At the bottom, there are two buttons: a red "Ok" button on the left and a "Cancel" button on the right.

Username

Password

☐ Remember Password ☐ Auto Login

5. Menü-Beschreibung



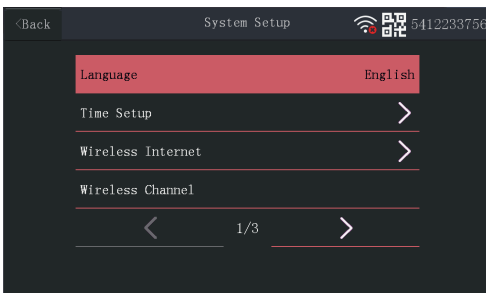
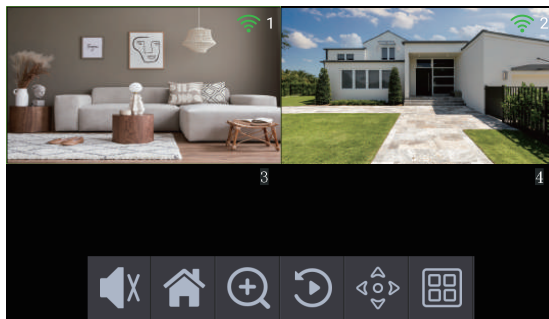
	Zum Aktivieren oder Deaktivieren der Kanallautstärke der Vorschauoberfläche.
	Die Zoomtaste des Einzelbildschirms drücken und den Vergrößerungsbildschirm aufrufen.
	Zugriff auf das Hauptmenü.
	Zugriff auf die Video-Wiedergabe.
	Zugriff auf die PTZ-Steuerung.
	Drücken, um die Bildschirmanzeige zu wechseln.



	Video Playback Video-Wiedergabe	Aufgenommenes Video abspielen
	System Setup Systemkonfiguration	Sprache, Zeit, Netzwerkeinstellungen und mehr
	Record Setup Aufnahme-einstellungen	Programmierung für Aufnahmen, Daten und Formatierung der SD-Karte einrichten
	Match Code Matchcode	Zum Hinzufügen/Entfernen der Kamera
	Alarm Setup Alarmeinrichtung	Richten Sie den mobilen Alarm, App-Alarm und andere Funktionen ein
	System Manage System verwalte	Systeminformationen, Werkseinstellungen, Host-, IPC-Upgrade und mehr

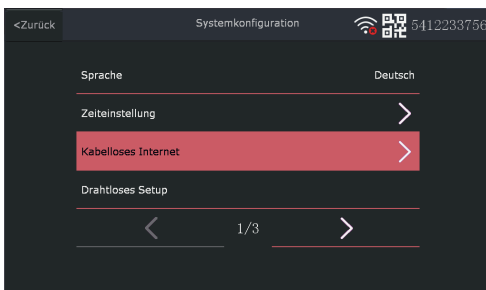
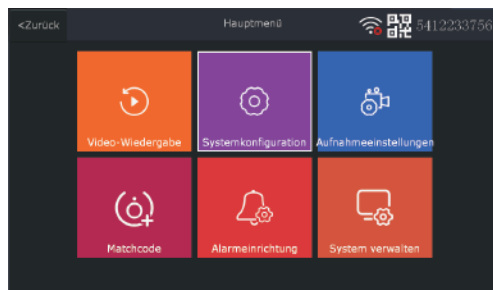
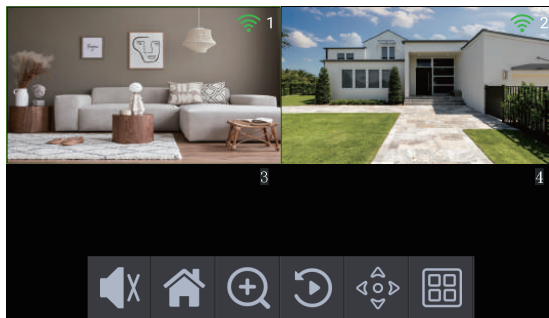
6. Spracheinstellungen

Berühren Sie den Bildschirm, drücken Sie  - **[System Setup]** - **[Language]**, wählen Sie die gewünschte Sprache aus und drücken **[Yes]** zur Bestätigung.



7. WLAN-Einstellungen

Berühren Sie den Bildschirm, drücken Sie  - **[Systemkonfiguration]** - **[Kabelloses Internet]**, aktivieren Sie **[WLAN]** und drücken Sie anschließend **[Hotspot-Liste]**. Wählen Sie Ihr WLAN-Netzwerk, geben Sie Ihr Passwort ein und drücken anschließend auf **[Verbinden]**, um den Prozess abzuschließen.



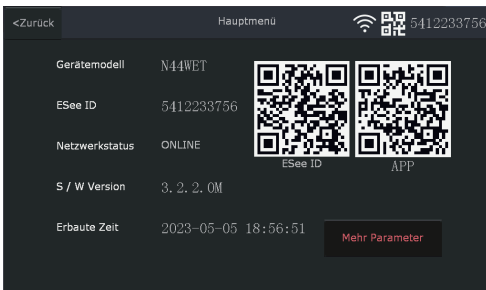
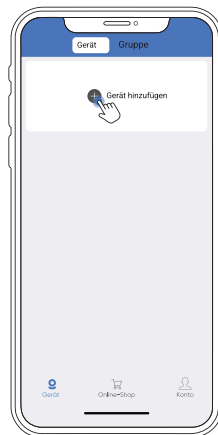
8. Fernzugriff

Laden Sie die App kostenlos im Play Store oder App Store herunter und installieren Sie sie.

Nachdem Sie ein Konto erstellt haben, wählen Sie **„Gerät hinzufügen“**. Scannen Sie den **QR-Code** und benennen Sie das Gerät.



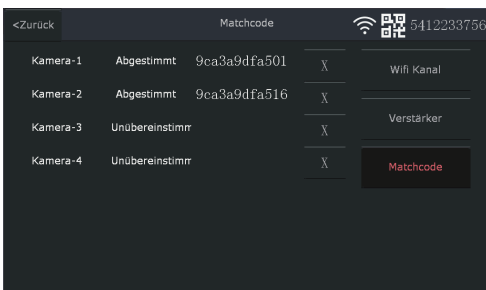
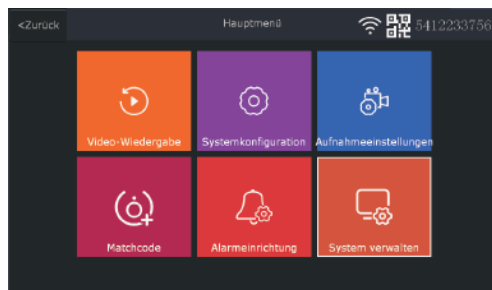
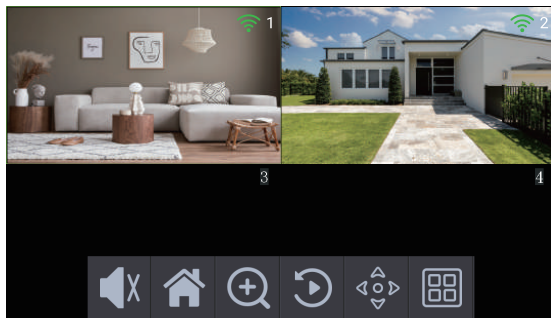
APP: Annke Sight



9. Kamera hinzufügen

Berühren Sie den Bildschirm, drücken Sie  - [Matchcode] - [Matchcode].

Hinweis: Wenn auf dem Bildschirm kein Video angezeigt wird, bedeutet dies, dass das Hinzufügen fehlgeschlagen ist. Bitte setzen Sie die Kamera zurück und versuchen Sie es erneut.



10. Fehlerbehebung

Wenn beim Betrieb der Kamera ein Problem auftreten sollte, prüfen Sie bitte die Fehlerursache und versuchen Sie die folgenden Lösungen.

10.1 Die Kamera ist offline

Falls die Kamera offline ist, prüfen Sie die folgenden Lösungen:

- Überprüfen Sie, ob die Kamera ordnungsgemäß an das Netzteil angeschlossen und eingeschaltet ist.
- Wenn die Kamera an die Stromversorgung angeschlossen ist, aber immer noch nicht normal funktioniert, stellen Sie bitte sicher, dass keine Hindernisse oder Geräte vorhanden sind, die das Signal zwischen der Kamera und dem NVR beeinträchtigen könnten.
- Versuchen Sie, den Funkkanal des NVRs zu ändern. Berühren Sie den Bildschirm, drücken Sie  -[Systemeinstellungen] - [Drahtloses Setup].

Wenn diese Lösungen nicht funktionieren, nehmen Sie bitte per Live-Chat Kontakt mit dem ANNKE-Supportteam auf unter <https://help.annke.com/>

10.2 Fehler beim Hinzufügen der Kamera

Wenn das Hinzufügen der Kamera fehlschlägt, versuchen Sie bitte die folgenden Lösungen:

- Bitte stellen Sie sicher, dass sich die Kamera im Bereich der WLAN-Verbindung befindet. Wenn die Entfernung zwischen Kamera und WLAN zu groß ist, kann die schlechte Verbindung den Betrieb der Kamera beeinträchtigen.

Wenn diese Lösung nicht funktioniert, nehmen Sie bitte per Live-Chat Kontakt mit dem ANNKE-Supportteam auf unter <https://help.annke.com/>

10.3 Fehler beim Empfangen von Benachrichtigungen

Wenn Sie auf Ihrem Mobilgerät keine Benachrichtigungen empfangen können, versuchen Sie bitte die folgenden Lösungen:

- Bitte stellen Sie sicher, dass der NVR normal mit dem Netzwerk verbunden ist. Drücken Sie  **-[Systemeinstellungen] - [Kabelloses Internet]**.
- Bitte stellen Sie sicher, dass Sie "App-Benachrichtigung" in den Benachrichtigungseinstellungen der ANNKE Sight App aktiviert haben. (Tippen Sie auf "Ich", um zu den "Einstellungen" zu gelangen)

Wenn diese Lösungen nicht funktionieren, nehmen Sie bitte per Live-Chat Kontakt mit dem ANNKE-Supportteam auf unter <https://help.annke.com/>

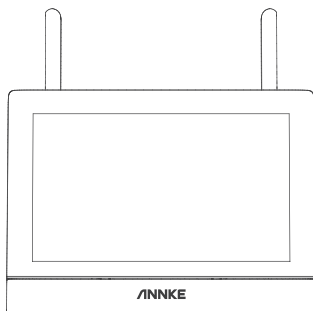
10.4 Fehler bei Video-Aufzeichnung oder -Wiedergabe

Wenn Sie keine Videos aufnehmen oder wiedergeben können, versuchen Sie bitte die folgenden Lösungen:

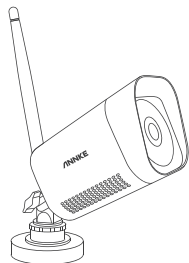
- Bitte prüfen Sie, ob die microSD-Karte richtig im Steckplatz eingelegt ist.
- Bitte stellen Sie sicher, dass die microSD-Karte formatiert ist und die Kapazität normal anzeigt. Wenn nicht, berühren Sie bitte den Bildschirm und drücken Sie  **-[Aufnahmeinstellungen] - [Speicher verwalten]**.
- Bitte stellen Sie sicher, dass das Kamerabild normal auf dem NVR angezeigt wird.

Wenn diese Lösungen nicht funktionieren, nehmen Sie bitte per Live-Chat Kontakt mit dem ANNKE-Supportteam auf unter <https://help.annke.com/>

1. Contenuto della scatola



NVR touch screen x1



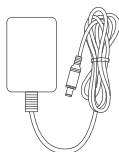
Telecamera di sicurezza x2



Guida rapida x1



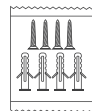
NVR's Adattatore di alimentazione x1



Adattatore di alimentazione per telecamera IP x2

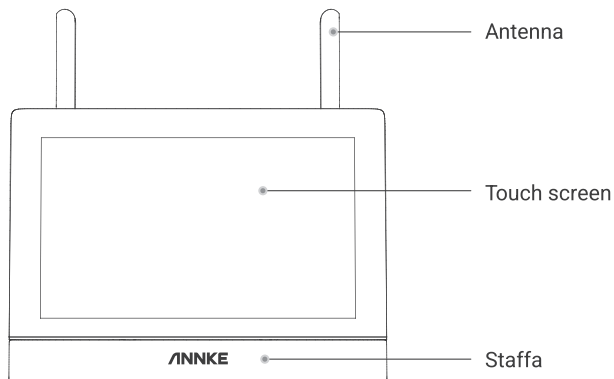


Segno di sorveglianza x2

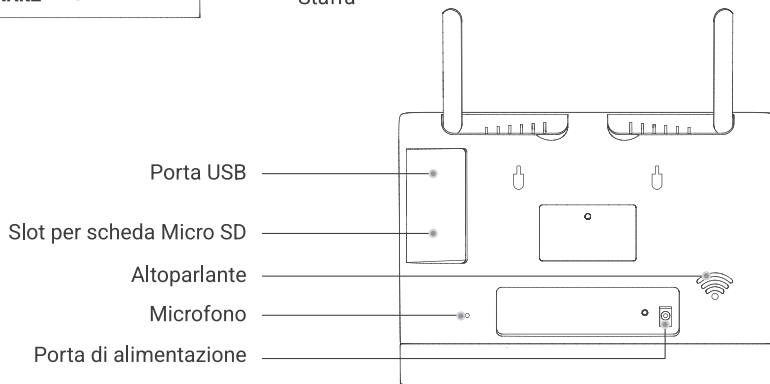


Confezione di viti x1

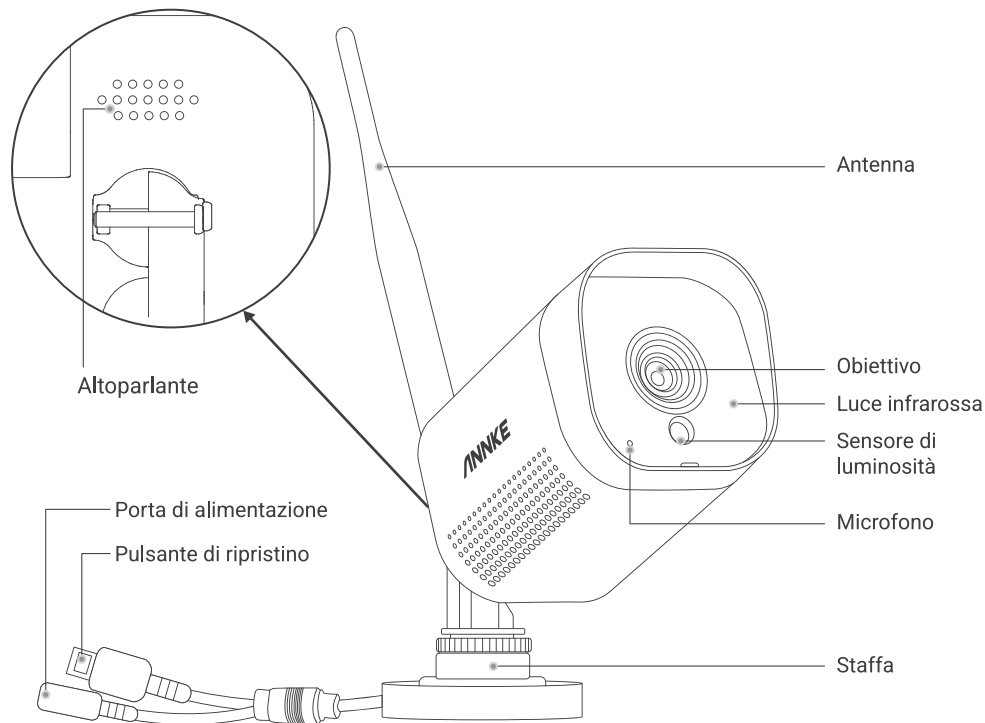
2. Introduzione al prodotto



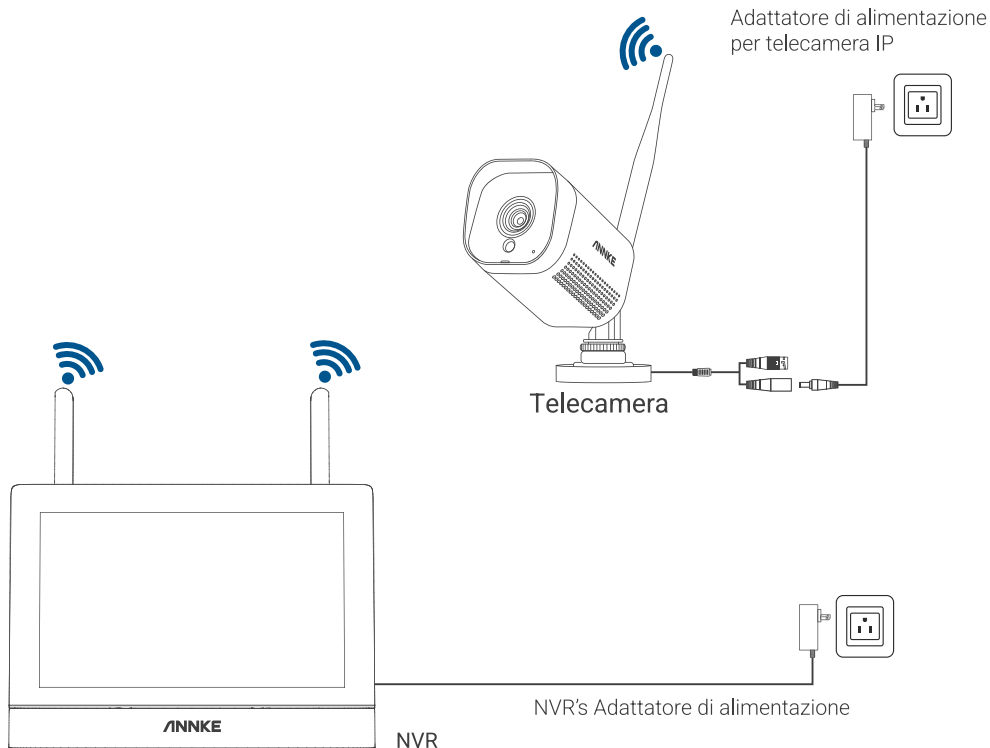
NVR



Telecamera

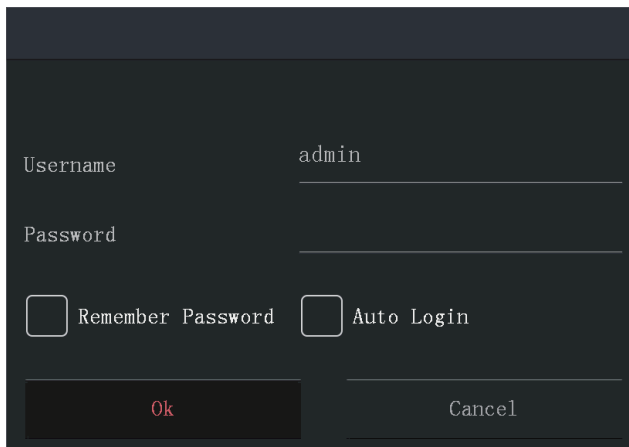


3. Schema di collegamento



4. Accedere al sistema

Dopo aver avviato il sistema, premere sullo schermo e premere **[OK]** per accedere.
(Il nome utente predefinito è admin senza password).

A dark-themed login screen with a black background and light gray text. At the top, there is a dark gray header bar. Below it, the word 'Username' is followed by a text input field containing 'admin'. Below that, the word 'Password' is followed by an empty text input field. Further down, there are two checkboxes: the first is labeled 'Remember Password' and the second is labeled 'Auto Login'. At the bottom, there are two buttons: a red 'Ok' button on the left and a 'Cancel' button on the right.

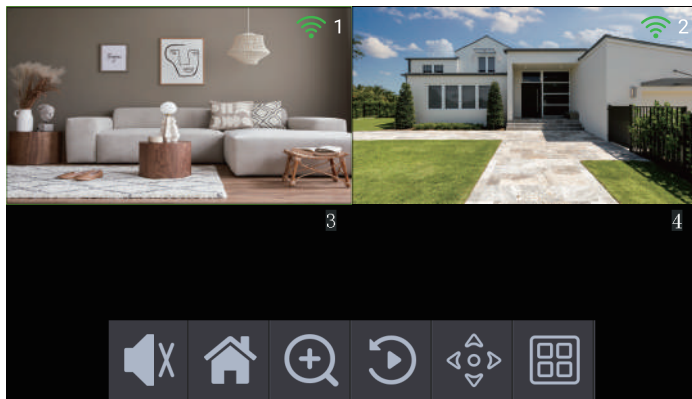
Username admin

Password

☐ Remember Password ☐ Auto Login

Ok Cancel

5. Descrizione dell'interfaccia



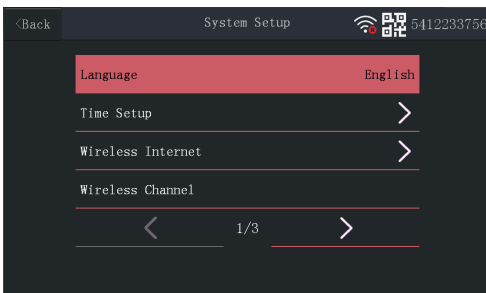
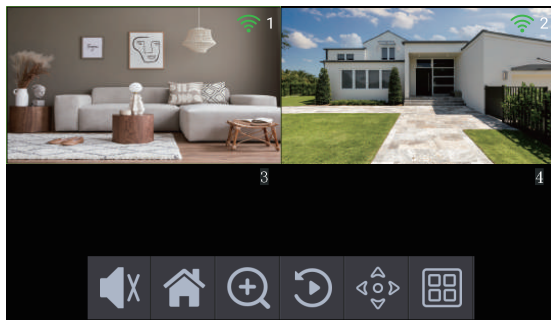
	Per attivare o disattivare il volume del canale dell'interfaccia di anteprima.
	Premere il pulsante di zoom sulla schermata singola, accedere alla schermata di ingrandimento per visualizzarla.
	Per accedere all'interfaccia del menu principale.
	Per accedere all'interfaccia di riproduzione video.
	Per accedere all'interfaccia di controllo PTZ.
	Premere per cambiare la visualizzazione dello schermo



	Video Playback Riproduzione video	riproduce il video registrato.
	System Setup Sistema	impostazioni di sistema (lingua, ora, impostazioni di rete, ecc.).
	Record Setup Registra l'installazione	impostazione della programmazione per le registrazioni, i dati e la formattazione della scheda SD
	Match Code Match Code	Per aggiungere/rimuovere la telecamera
	Alarm Setup Allarme	impostazione dell'allarme su cellulare, dell'allarme APP e altre funzioni.
	System Manage Mantenere	informazioni sul sistema, impostazioni di fabbrica, aggiornamento dell'host, aggiornamento dell'IPC, ecc.

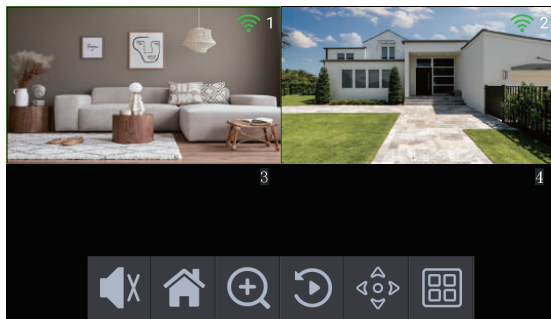
6. Impostazioni della lingua

Premere lo schermo, premere  - [System Setup] - [Language], scegliere la lingua desiderata, premere [Yes] per confermare.



7. Impostazioni WiFi

Premere lo schermo, premere  - **[Sistema]** - **[Internet senza fili]**, attivare **[WLAN]**, quindi premere **[Elenco degli hotspot]**, scegliere la rete WIFI, inserire la password della rete WIFI domestica e premere **[Collegare]** per confermare.



8. Accesso da remoto

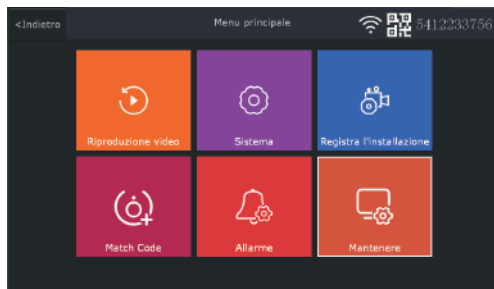
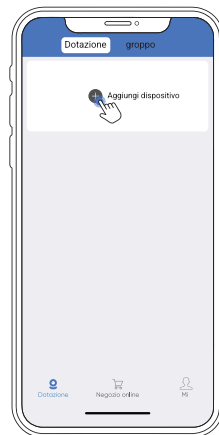
Scaricare e installare gratuitamente l'applicazione dal Play Store o dall'App Store.

Dopo aver creato un account, selezionare **[Aggiungi dispositivo]**

Scansionare il codice QR e assegnare un nome al dispositivo.



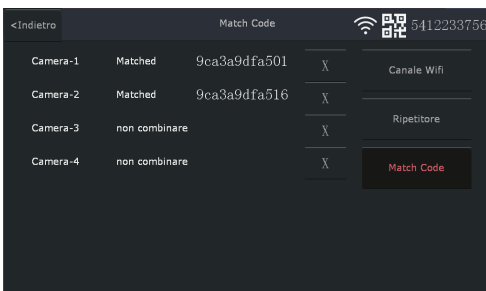
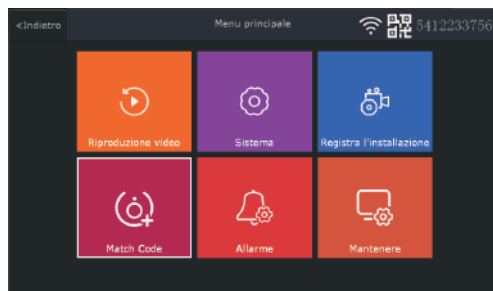
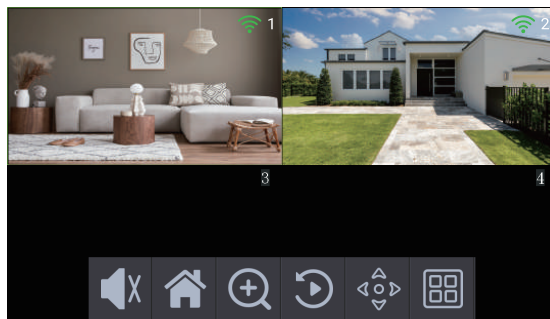
APP: Annke Sight



9. Aggiungere una telecamera

Premere lo schermo, premere  - [Match Code] - [Match Code].

Nota: se sullo schermo non appare alcun video, significa che l'aggiunta non è riuscita; resettare la telecamera e riprovare.



10. Risoluzione dei problemi

Se si verifica un problema nel funzionamento della fotocamera, fare riferimento alla situazione e provare le seguenti soluzioni.

10.1 La fotocamera è offline

Se la fotocamera risulta offline, provare le seguenti soluzioni:

- Controllare che la fotocamera sia collegata correttamente all'adattatore di alimentazione e che sia accesa.
- Se la telecamera è collegata all'alimentazione ma non riesce a funzionare normalmente, verificare che non vi siano ostacoli o dispositivi che compromettano il segnale wireless tra la telecamera e l'NVR.
- Per modificare il canale wireless dell'NVR, premere lo schermo, premere  - **[Sistema]** - **[Impostazione wireless]**.

Se questi non funzionano, si prega di andare in live chat con il team di supporto ANNKE <https://help.annke.com/>

10.2 Impossibile aggiungere la telecamera

Se l'aggiunta della telecamera non è riuscita, provare le seguenti soluzioni:

- Assicurarsi che la telecamera si trovi nel raggio d'azione della connessione WiFi. Se la distanza tra la telecamera e il WiFi è eccessiva, la scarsa connessione può compromettere il funzionamento della telecamera.

Se questi non funzionano, si prega di andare in live chat con il team di supporto ANNKE <https://help.annke.com/>

10.3 Mancata ricezione delle notifiche

Se non riuscite a ricevere le notifiche sul vostro dispositivo mobile, provate le seguenti soluzioni:

- Assicurarsi che l'NVR sia collegato normalmente alla rete, premere  - **[Sistema]** - **[Internet senza fili]**.
- Assicuratevi di aver attivato la funzione "Notifica app" nelle impostazioni di notifica dell'app Anne Sight. (Toccare "Me" e trovare "Impostazioni").

Se questi non funzionano, si prega di andare in live chat con il team di supporto ANNKE <https://help.annke.com/>

10.4 Mancata registrazione o riproduzione di un video

Se non è possibile registrare o riprodurre video, provare le seguenti soluzioni:

- Controllare che la scheda micro SD sia inserita correttamente nello slot.
- Assicurarsi che la scheda micro SD sia formattata e mostri normalmente la sua capacità. In caso contrario, premere lo schermo, premere  - **[Registra l'installazione]** - **[Gestione de'llarchiviazione]**.
- Assicurarsi che l'immagine della telecamera sia stata visualizzata normalmente sul NVR.

Se questi non funzionano, si prega di andare in live chat con il team di supporto ANNKE <https://help.annke.com/>



Shenzhen Kean Digital co.,Ltd.

Address: Room 1001, Rujun Building, No.105 Center Road,
Bantian Street, Longgang District, Shenzhen, China.518000

Tech Support Email Address: support@annke.com

FCC ID: 2AKL2-N44WEC



THEMIS AR support ltd

85 Great Portland St, London, United Kingdom, W1W 7LT



THEMIS AR Unterstützung UG

Beedstrasse 54, In Dusseldorf, (40468), Deutschland

UK
CA



Made in China